



Solve the fundamental riddle of how to create high-performing teams.

2 DAY WORKSHOP

THE FIVE DYSFUNCTIONS OF A TEAM

Why do some teams succeed and others fail or flounder? Why is it that some teams have fluid communication and can debate ideas openly, without fear of offending team members, while other teams have the opposite experience: ideas get stalled by discussions that turn personal?

The Five Dysfunctions of a Team workshop, based on the book and using licensed materials, addresses these questions and the fundamental riddle of teamwork: how do you create high-performing teams?

Does participating in this workshop mean something is “wrong” with you or your team? No, not at all. The word “dysfunction” can be misleading. There are many, many high-performing teams who participate in this workshop with the goal of increasing their level of collaboration.

This workshop can easily build upon the MBTI®, as **building trust encompasses understanding more about each other and how people operate differently.**

Prior to the workshop, each participant will take an online assessment, evaluating the team’s abilities in the 5 areas. Doing so takes less than 15 minutes. Reading the book *The Five Dysfunctions of a Team* isn’t required, but it is strongly recommended.

Before the workshop, you have an opportunity to speak live or in person with the coach-facilitator and provide insight that helps her customize the experience for your team.

END RESULTS INCLUDE

- Teams understand the expectations of each other and the team as a whole
- Action plan for which team behaviors need to change and how those changes relate to organization’s effectiveness

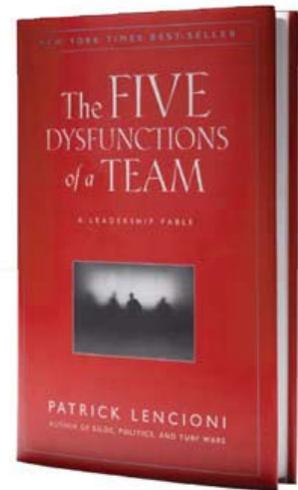
PARTICIPANTS RECEIVE

- Licensed materials for *The Five Dysfunctions*: book, online assessment, and workbook
- Workshop sponsors receive guidance and coaching on implementing best practices and how to translate new behaviors and methods into daily norms



WORKSHOP DETAILS	
Workshop Size	16-24
Workshop Length	One to two days, depending on client needs and customization
Workshop Skill Level	Appropriate for all levels

SAMPLE OUTLINE FOR 1½ DAY WORKSHOP	
Introduction, Roles & Expectations; Leader's Kickoff	30 min.
The Five Dysfunctions Model	20 min.
Debriefing the Team Assessment	60 min.
Building Trust & MBTI®	3.5 hrs.
Mastering Conflict	45 min.
Achieving Commitment	60 min.
Embracing Accountability	75 min.
Focusing on Results	45 min.
Conclusion and Next Steps	45 min.



*This workshop uses materials developed by the author of *The Five Dysfunctions of a Team*.*



LEILA BULLING TOWNE

Executive Coaching, Learning, and Organizational Development

Leila Bulling Towne is an executive coach who specializes in helping leaders decide what to say and how to say it. She coaches executives to speak with authority and authenticity, whether they are communicating to employees, the board, or customers. In other words, she makes it easier to be the boss.

Her clients range from well-funded Silicon Valley startups to Fortune 500 companies. Leila's global facilitation and coaching experience includes working in France, Germany, the Netherlands, Switzerland, the United Kingdom, Australia, Singapore, Taiwan, India, South Africa, and China.

Leila facilitates executive retreats and offsites and certified workshops for the books *The Five Dysfunctions of a Team* (Lencioni), *The Leadership Challenge*® (Kouzes and Posner), and *The Radical Leap* (Farber). She and her team also develop and lead workshops on core management skills, behavioral interviewing, transition to leadership, coaching for leaders, and teambuilding with the MBTI®. They also guide companies in the development of corporate universities and create custom high-potential employee programs.

Office +1.415.744.1991
 coach@bullingtowne.com
 www.bullingtowne.com